ORB Update 2.7.0 (release notes for Award Centres)

The following guidance outlines forthcoming updates to the ORB, through release 2.7.0. **These updates are scheduled for release on Monday 28 June at 11:00 am UTC. Note that the ORB will be unavailable for up to three hours during this time.**

1 Navigation improvements

2 Virtual Silver Exploration (VSE) enabled as a qualifying AJ

3 Archiving added to participant history

4 Further bulk actions are enabled

5 Assessor details visible in Activity Authorisation list

6 Duplication warning at registration

7 Count of days since an activity assessment was requested

8 Award revision coming from Award Office is made clearer

9 Other improvements

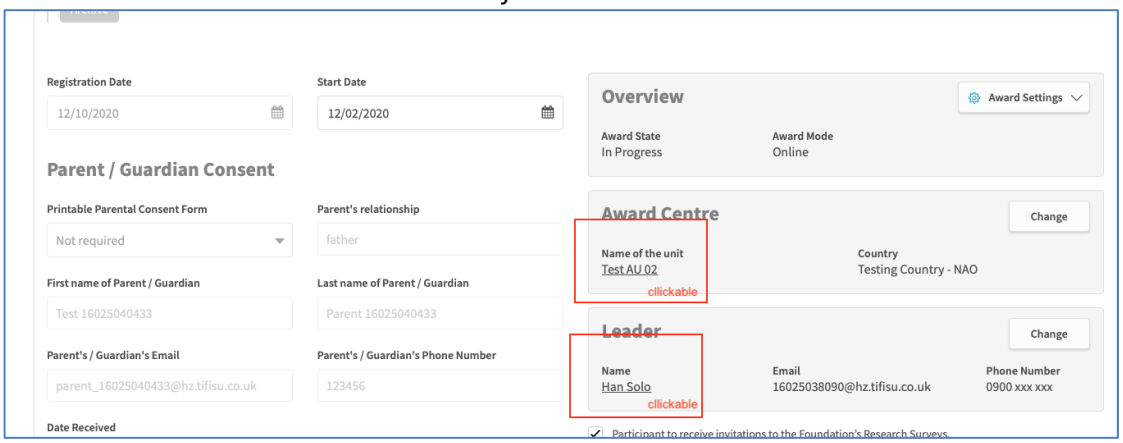
Bugs and general fixes

1. Navigation improvements

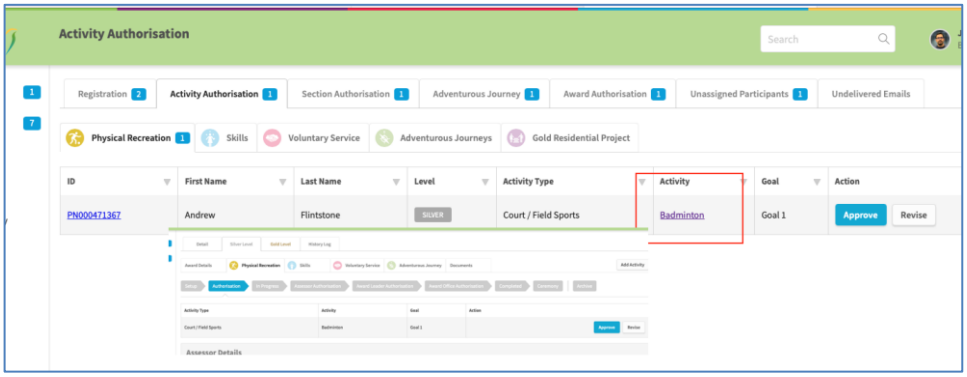
Context: Navigation between frequently used pages of the ORB is not as user friendly as it could be.

Solution: Links have been added to field throughout the ORB to improve navigation between pages. These should ease and speed up navigation. Three examples of this include:

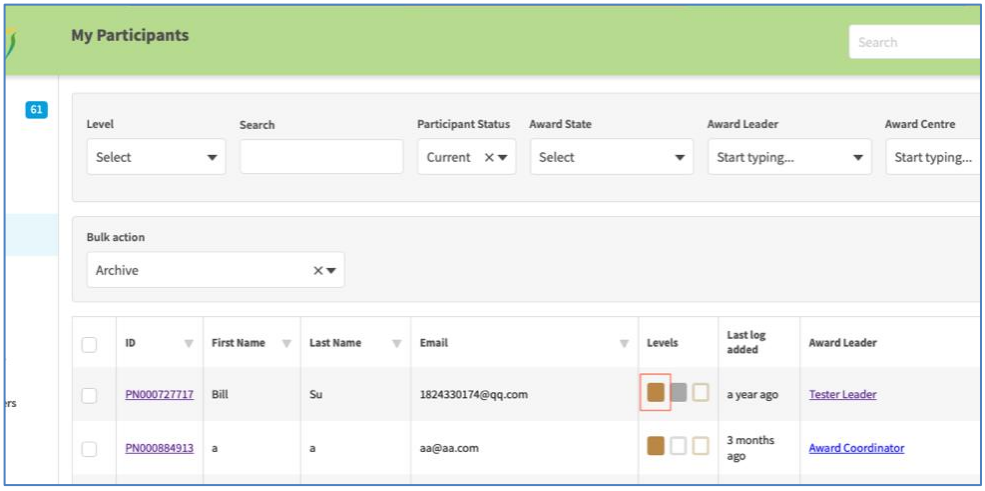
Award Centre and Award Leader clickable from Award level detail



Activity authorisation – link in activity goes directly to the activity in question.



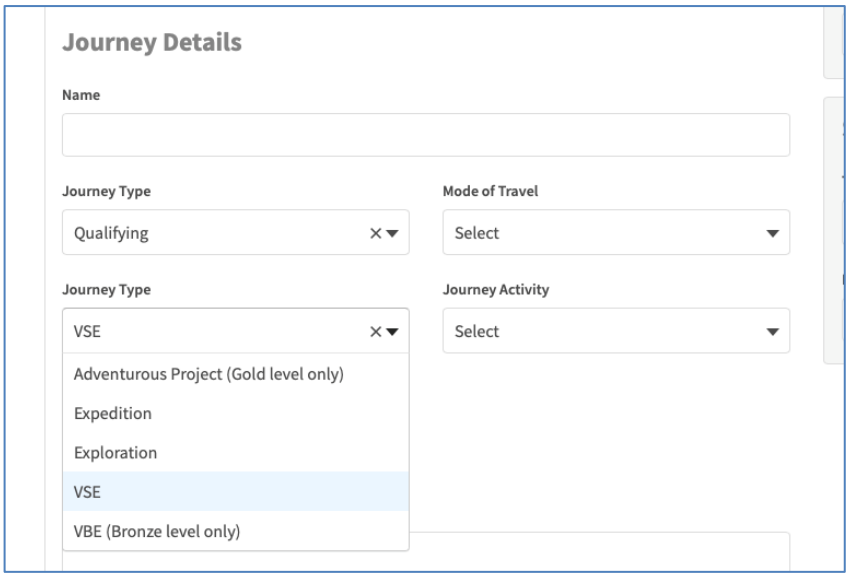
Award Level icon – link allows to do quick transition directly to award level from the participant summary.



2. Virtual Silver Exploration (VSE) enabled as a qualifying AJ

Context: In line with updates to the temporary changes to Award requirements, the Virtual Silver Exploration (VSE) is now permitted as a qualifying Adventurous Journey. Previously, it was enabled for a practice journey only.

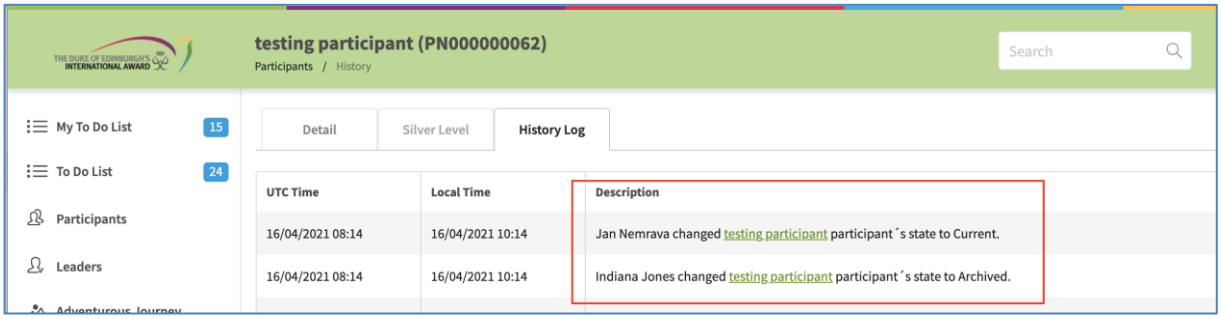
Solution: This restriction (limiting VSE to practice only) has been removed.



3. Archiving record it added to the participant history log

Context: Where participants have been mistakenly archived, it has needed the ORB developers to determine how and when it happened.

Solution: A participant's history log will now show who archived them and when it happened.



4. Further bulk actions are enabled

Context: After bulk archiving of participants was added to the ORB, more requests have been made for bulk actions that will help Award Leaders and NAO staff save time.

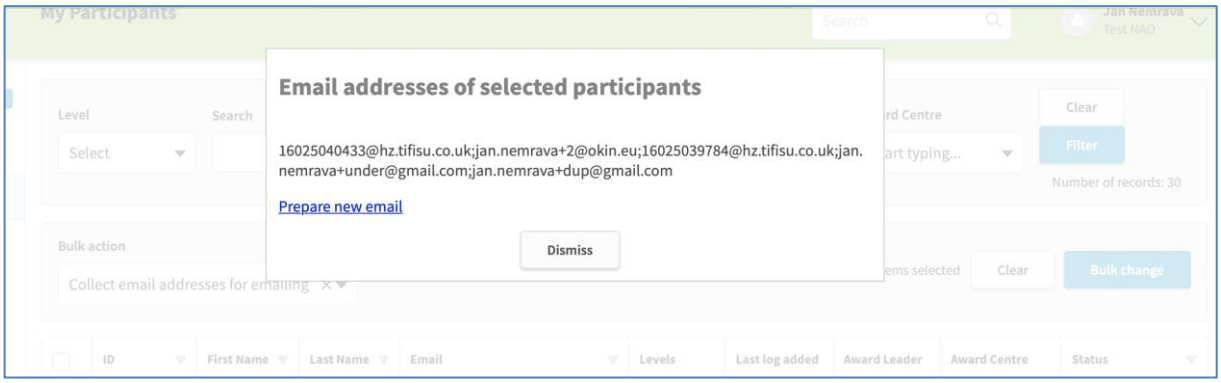
Solution: The following have been developed:

- **Resend Parental Consent:** For registrations are not yet approved, where the consent method is selected as electronic, or where it has not been delivered (available on participant and registration approval lists).

- **Next level invitation:** For participants with Bronze or Silver Award in progress or completed (the registration parameters remain the same).

- **Change of Award Leader:** Available from participant lists but not applicable where participants have the following status/states: Inactive, Registration Assignment, Complete, or Ceremony.

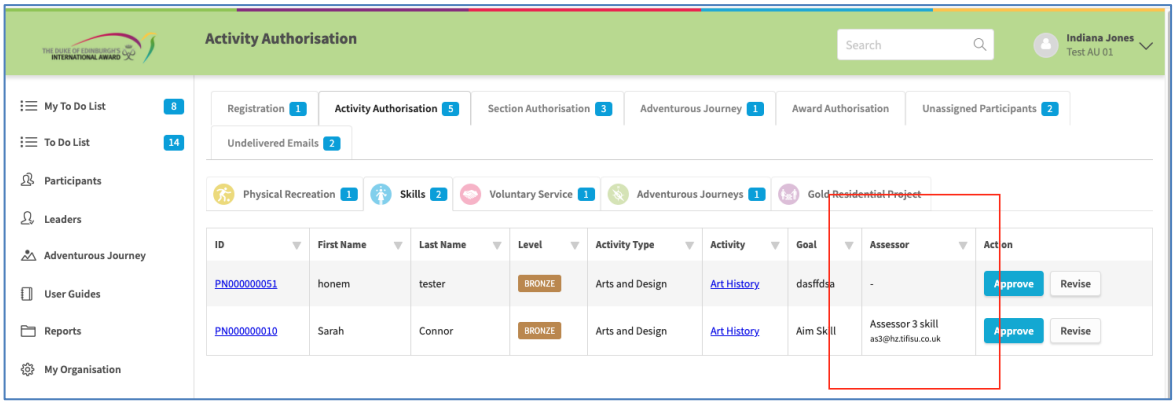
- **Collect email addresses:** Where an Award Leader needs to email a group of participants. A list is generated where it can either be copied (select email addresses, right click and copy) or created in an email in your mail client (after clicking 'prepare new email'), see image below.



5. Assessor details visible in Activity Authorisation list

Context: When authorising and activity, an Award Leader has to look into the detail of the activity to check if a section assessor has been added and who they are.

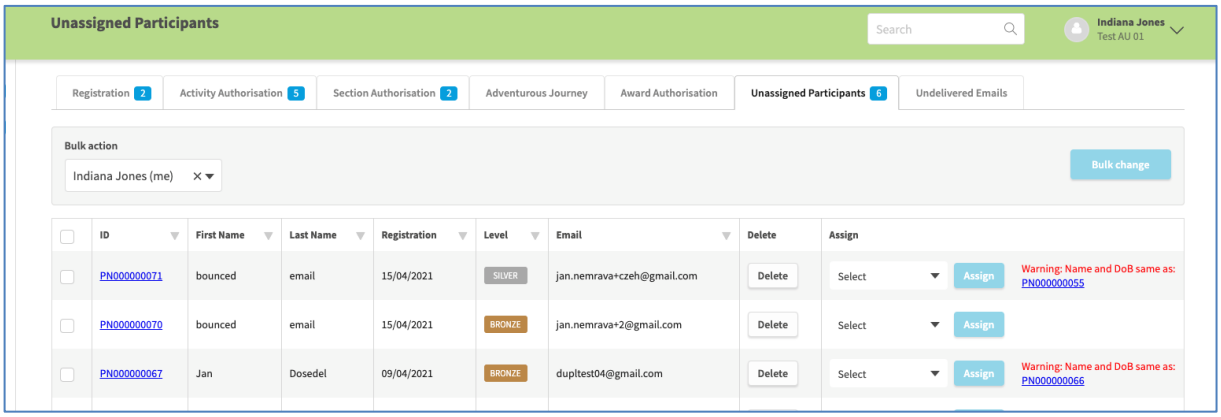
Solution: The assessor's name, email and/or phone is added in the activity authorisation tab for visible for the Award Leader.



6. Duplication warning at registration

Context: Duplicate participant accounts are relatively common and can cause complications with NAO and Award Centre management and reporting.

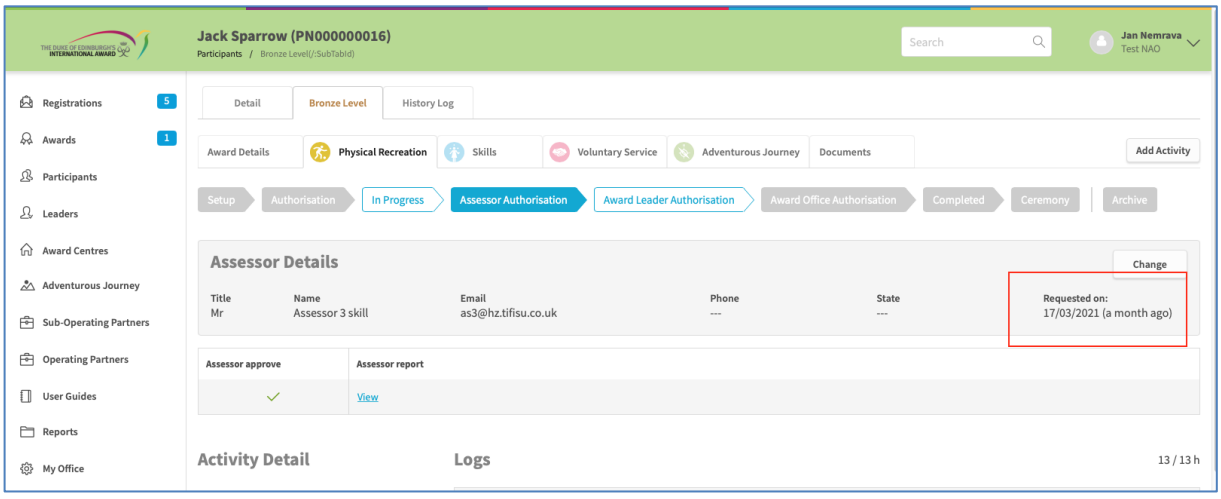
Solution: New registrations are compared to existing accounts and if the name and DoB already exists, there is a red warning prompt. Note that this only applies to participants within the existing Award Centre (it does not check for duplications across all Award Centres).



7. Count of days since an activity assessment was requested

Context: Following up on an assessment request can be time-consuming and there is not a way to quickly find out when a request was sent (and, therefore, if it is appropriate to follow up).

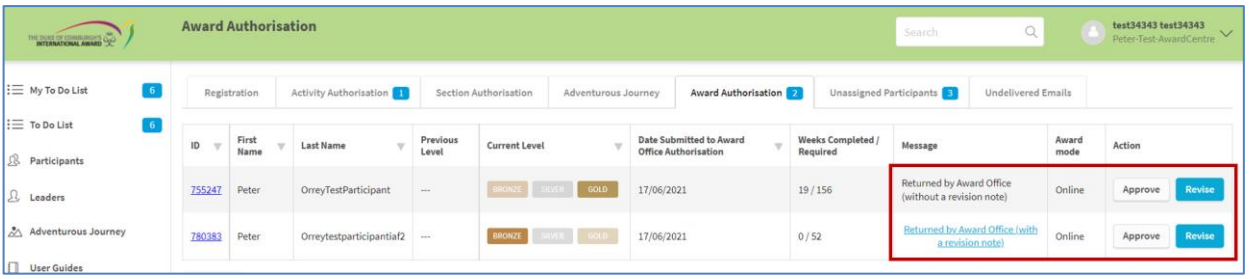
Solution: In the 'Assessor Details' box, an indicator to show when an assessment was first requested by the participant. Note that the count does not consider where resend email requests have been made.



8. Award revision coming from Award Office is made clearer

Context: When an Award is returned by the authorising Award Office, it reappears in the Award Authorisation tab of an Award Leader. It is not always obvious to the Award Leader that the Award has been returned.

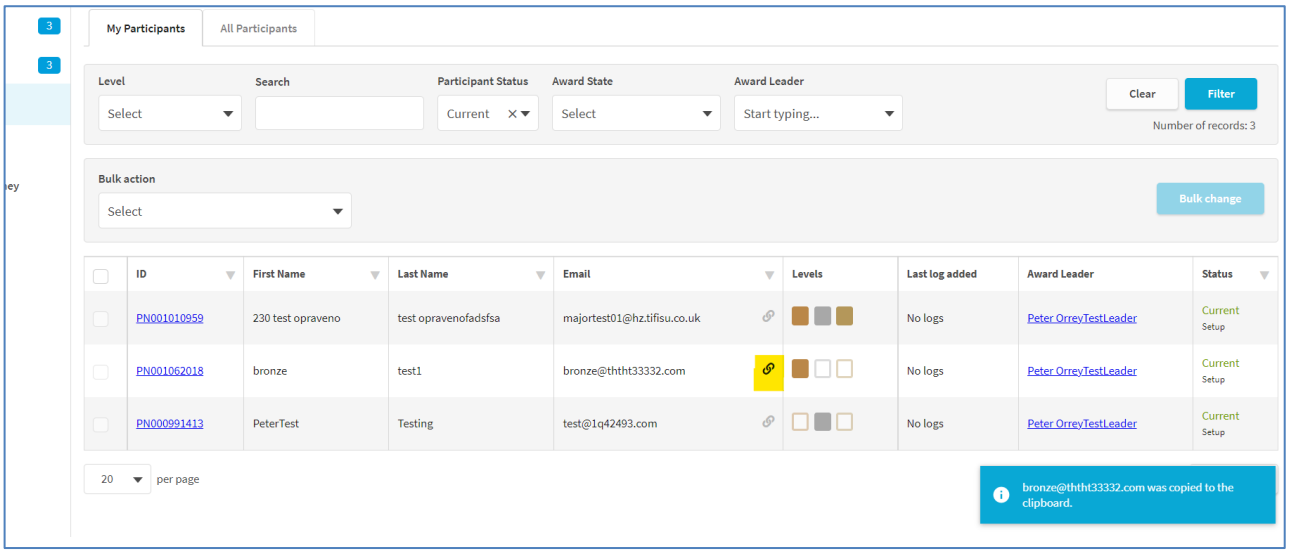
Solution: Changes to make it more obvious that the 'Award office' has returned an Award for revision.



9. Other improvements

Further improvements have been developed that are less obvious, though some should significantly improve user experience:

- **Finnish and Luxembourgish languages added to participant app.**
- **Ability to delete an Assessor report (when it has been sent in error or it contains an error):** This change re-opens the activity so that an alternative Assessor report can be requested.
- **Changing an Award Leader at one Award Level (for example, when the participant being the next level of Award) will no longer automatically change Award Leader at the previous level:** This currently only happens when the previous Award is in 'Completed' state.
- **Link to copy participant email:** Clicking on an icon next to the participant email address in an Award Centre's participant view (see image below) will copy the email address to enable a quicker setting up of emails for Award Leaders.



Bugs and general fixes

The following are some of the more notable bug fixes that are part of release 2.7.0:

- **Participant details are now 'locked' after transfer to a different Award Centre.** For cases where participants have moved Award Centres to start another Award Level (where the previous Award was completed at their previous Award Centre), the previous Award Leader can no longer alter their Award record.

- **'Previous level completed outside of the ORB' locked in parental consent online form.** The parent/guardian could alter the Award Level being completed by the participant during the parental consent process. This caused issues during the registration approval (for instance, the original Award level payment was already in progress). The option for the parent to change the level has been removed.

- **Award Leader transfer/deletion uncoupled from completed Awards:** Awards needed to have an Award leader assigned to them always, even when completed. This meant that Award Leaders being removed from an Award Centre led to complications when a participant goes on to register for another level (their registration would crash). This has been fixed and where there is no Award Leader at the next level registration stage, the participant is added to 'unassigned registrations.'

- **For the same participant, changing an Award Leader for one Award Level, will not now enforce change at other Award levels.** This is particularly an issue where Award Centres have different Award Leaders supporting cohorts at different Award levels.